

# ***RISER RECLINER***

## **SERIES**



**OWNER'S MANUAL**

The symbols below are used throughout this owner's manual and on the product to identify warnings and important information. It is very important for you to read them and understand them completely.



**WARNING!** Indicates a potentially hazardous condition/situation. Failure to follow designated procedures can cause either personal injury, component damage or malfunction. On the product, this icon is represented as a black symbol on a yellow triangle with a black border.



**MANDATORY!** These actions should be performed as specified. Failure to perform mandatory actions can cause personal injury and/or equipment damage. On the product, this icon is represented as a white symbol on a blue dot with a white border.



**PROHIBITED!** These actions are prohibited. These actions should not be performed at any time or in any circumstances. Performing a prohibited action can cause personal injury and/or equipment damage. On the product, this icon is represented as a black symbol with a red circle and red slash.

Please fill out the following information for quick reference:

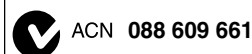
Pride Dealer: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Purchase Date: \_\_\_\_\_ Serial Number: \_\_\_\_\_

**NOTE:** This owner's manual is compiled from the latest specifications and product information available at the time of publication. We reserve the right to make changes as they become necessary. Any changes to our products may cause slight variations between the illustrations and explanations in this manual and the product you have purchased. The latest/current version of this manual is available on our website.



## PRODUCT SAFETY SYMBOLS

The symbols below represent labels used on the product to identify warnings, mandatory actions and prohibited actions. It is very important for you to read and understand these symbols completely. Do not remove these labels from your product. Please note that not all of the symbols may be used on your riser recliner model.



**Pinch/Crush Points Hazard! Do not place objects or appendages in the path of moving parts.**



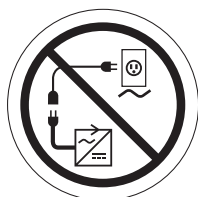
**Electrical Hazard**



**Read and follow the information in the owner's manual.**



**Maximum weight capacity**



**Do not connect an extension lead to the AC/DC converter or the battery charger.**



**This product has been tested and complies to IEC 60601-1-2.**



**Properly dispose of all electronic components, including the external transformer, hand control, batteries, actuator motors and wiring. Contact your authorised Pride Dealer for more information.**



**Do not place objects under the riser recliner. Make sure the area is clear of obstructions, including pets and small children during operation.**



**Do not place objects under the footrest when the riser recliner is in the fully reclined position. Make sure area is clear of obstructions, including pets and small children during operation.**



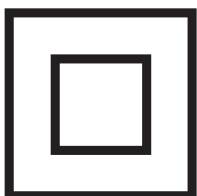
**Do not cover or place the external transformer under the riser recliner. Keep in an open, well-ventilated area free from foreign material and away from possible pinch points.**



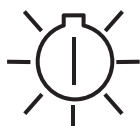
**Battery Door Location**



**Indoor Use Only. Avoid exposure to rain, snow, ice, salt or standing water. Maintain and store in a clean and dry environment.**



**Class II Equipment**



**Green LED indicates power to the unit is on. Not applicable to all models.**



**TYPE B**

**Degree of protection against electric shock.**

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**SAFETY**

WELCOME to Pride Mobility Products (Pride). The product you have purchased combines state-of-the-art components with **safety**, comfort and styling in mind. We are confident the design features will provide you with the conveniences you expect during your daily activities. Understanding how to **safely** operate and care for this product should bring you years of trouble-free operation and service.

**Read and follow** all instructions, warnings and notes in this manual and all other accompanying literature before attempting to operate this product for the first time. In addition, your **safety** depends upon you, as well as your dealer, carer or healthcare professional in using good judgement.

If there is any information in this manual which you do not understand, or if you require additional assistance for setup or operation, please contact your authorised Pride Dealer. **Failure to follow the instructions, warnings and notes in this manual and those located on your Pride product can result in personal injury or product damage and will void Pride's product warranty.**

**PURCHASER'S AGREEMENT**

By accepting delivery of this product, you promise that you will not change, alter or modify this product or remove or render inoperable or unsafe any guards, shields or other safety features of this product; fail, refuse or neglect to install any retrofit kits from time to time provided by Pride to enhance or preserve the safe use of this product.

**INFORMATION EXCHANGE**

We want to hear your questions, comments and suggestions about this manual. We would also like to hear about the safety and reliability of your new riser recliner and about the service you received from your authorised Pride Dealer. Please notify us of any change of address, so we can keep you apprised of important information about safety, new products and new options that can increase your ability to use and enjoy your riser recliner. Please feel free to contact us at the address below:

Pride Mobility Products Ltd.  
32 Wedgwood Road  
Bicester, Oxon OX26 4UL  
UK

***NOTE: If you ever lose or misplace your product registration card or your copy of this manual, contact us and we will be glad to send you a new one immediately.***



Your riser recliner is a state-of-the-art life-enhancement device designed to increase mobility. Pride provides an extensive variety of products to best fit your individual needs. Please be aware that the final selection and purchasing decision regarding the type of riser recliner to be used is the responsibility of you, the riser recliner user, if capable of making such a decision and/or your healthcare professional (i.e., medical doctor, physical therapist, etc.).



**MANDATORY! Read and follow the information provided in this owner's manual before attempting to operate your riser recliner for the first time.**

There are certain situations, including some medical conditions, where you will need to practice operating the riser recliner in the presence of a trained attendant. A trained attendant can be defined as a family member or healthcare professional specially trained in assisting you with performing various daily living activities while safely operating a riser recliner.

Below are some precautions, tips and other safety considerations that will help you become accustomed to operating the riser recliner in a safe manner.

## MODIFICATIONS

Pride has designed and engineered your riser recliner to provide maximum comfort and utility. However, to prevent personal injury and/or damage to your riser recliner, you should not modify, add, remove or disable any feature, part or function of your riser recliner. Unauthorised modifications may also void your product's warranty.

**NOTE: Use Pride parts only for all repairs and replacements.**

## WEIGHT LIMITATIONS

Your riser recliner is rated for a maximum weight capacity. Refer to "Appendix A" for more information.



**MANDATORY! Stay within the specified weight capacity of your riser recliner. Pride will not be held responsible for injuries and/or product damage resulting from failure to observe weight limitations.**

## PINCH/CRUSH HAZARDS

The scissor and lift mechanisms are labeled as pinch/crush point hazards on your riser recliner. Keep clear of these areas and make sure the path of motion is unobstructed. See **figure 3.1** for pinch/crush point locations.



**WARNING! Do not place objects or appendages in the path of moving parts.**

## DEGREE OF PROTECTION/MODE OF OPERATION

- Class II equipment/Type B protection against electric shock
- Degree of protection against the ingress of solid/liquids—IPX0
- Mode of operation—Maximum Duty Cycle: 2 min. ON/18 min. OFF

## STORAGE AND OPERATION TEMPERATURES

- Transportation or storage: -75°C/-104°F to 70°C/158°F
- Operation: 10°C/50°F to 40°C/104°F

**ELECTROMAGNETIC AND RADIO FREQUENCY INTERFERENCE (EMI/RFI)**

**WARNING! Laboratory tests have shown that electromagnetic and radio frequency waves can have an adverse effect on the performance of electrically-powered devices, such as riser recliners.**

Electromagnetic and Radio Frequency Interference can come from sources such as cellular phones, mobile two-way radios (such as walkie-talkies), radio stations, TV stations, amateur radio (HAM) transmitters, wireless computer links, microwave signals, paging transmitters and medium-range mobile transceivers used by emergency vehicles. In some cases, these waves can cause unintended movement or damage to the control system of electrically-powered devices. The riser recliner user can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment. It is recommended that at least 3 metres (9 feet) of distance be maintained between the riser recliner and any handheld equipment emitting 10 W or more of output power. Refer to the manufacturer's literature for the handheld device to determine the maximum output power of that device.

Every electrically-powered device has an immunity (or resistance) to EMI. The higher the immunity level, the greater the protection against EMI. Per EMC standards, this product has passed immunity testing and is rated as a Group 1, Class B product, meaning the riser recliner uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment making the riser recliner suitable for use in all establishments, including domestic establishments and hospitals.



**WARNING! Be aware that cell phones, two-way radios, laptops and other types of radio transmitters may cause unintended movement of your electrically-powered device due to EMI. Exercise caution when using any of these items while operating your riser recliner.**



**WARNING! The addition of accessories or components to the riser recliner can increase the susceptibility of the riser recliner to EMI. Do not modify your riser recliner in any way not authorised by Pride.**

**WARNING! Your riser recliner itself can disturb the performance of other electrical devices located nearby, such as alarm systems.**

**NOTE: If unintended motion occurs, discontinue use of the riser recliner. Contact Pride to report the incident.**

**SHIPPING AND DELIVERY**

Before using your riser recliner, make sure your delivery is complete as some components may be packaged individually. If you do not receive a complete delivery, please contact your authorised Pride Dealer immediately. Where damage has occurred during transport, either to the packaging or content, please contact the delivery company responsible.

**MOTOR VEHICLE TRANSPORT**

If you will be transporting your riser recliner in a motor vehicle, individual components (external transformer, etc.) should be secured against slipping. The riser recliner itself must also be secured against slipping (a possible hazard during vehicle braking).



## BODY COMPONENTS

This section describes the features of your riser recliner. Carefully review the function and location of each item described, and note that the illustrations and option locations shown in this manual may not reflect the type of riser recliner that you own.

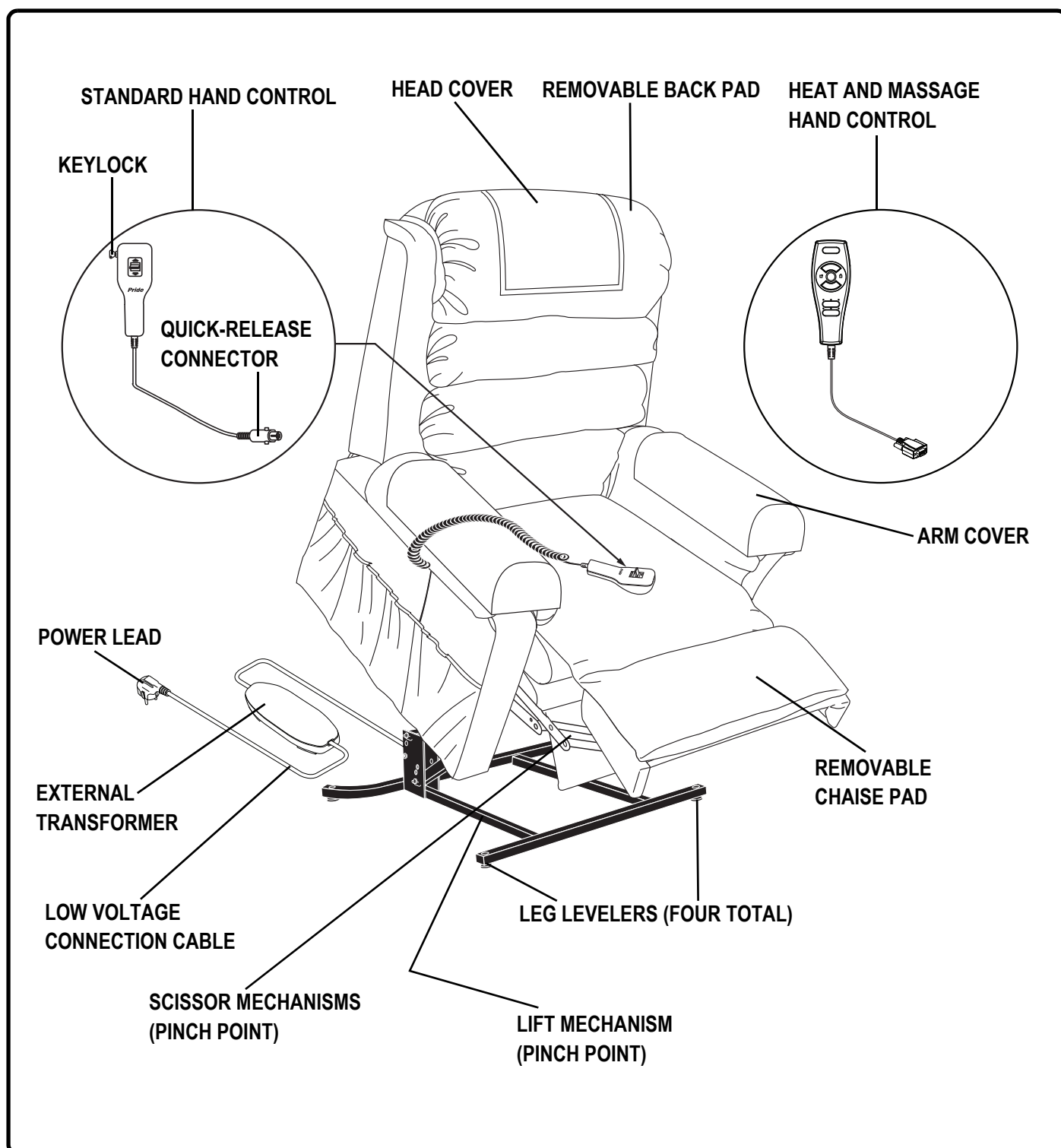


Figure 3.1 Pride Riser Recliner Main Components

**Removable Back Pad:** Attaches to the riser recliner with reusable fasteners to enable the use of the bed option on some models and to make servicing the recliner more convenient.

**Removable Chaise Pad:** Attaches to the riser recliner with reusable fasteners to make servicing the recliner more convenient.

**NOTE:** *The riser recliner must be in the recline position in order to remove or attach the back pad, chaise pad or bed option mattress.*

**NOTE:** *The 670KD bed option consists of a mattress, bedsheet, strap and storage bag. After removing the mattress, it is recommended that you store it in the bag provided.*

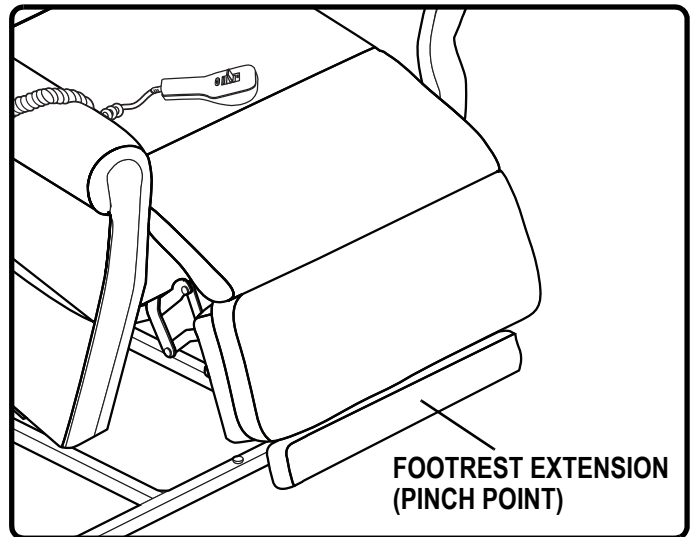


Figure 3.2 Footrest Extension

**NOTE:** *If your riser recliner is equipped with a removable back and/or chaise pad and has the heat and massage option, disconnect the heat and massage leads from the junction box, then remove the back pad and/or chaise pad.*

**Footrest Extension:** Provides 8 cm (2 in.) of extension to the footrest, increasing the leg support for taller individuals when the recliner is in the recline position (**Fig. 3.2**). This feature is optional for the 570KD Riser Recliner.

**NOTE:** *The footrest extension folds up neatly and is not visible when the recliner is in the seated and lift positions.*

**Lift Mechanism:** Responds to the hand control commands to position the recliner in the sit and stand positions.

**Leg Levelers:** Manually rotate up or down in order to stabilise the recliner before use (**Fig. 3.3**).

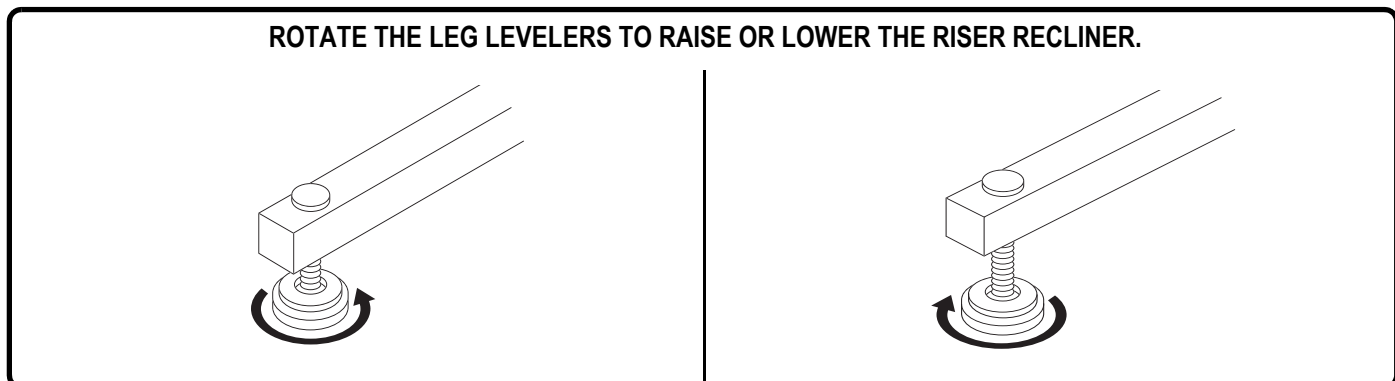


Figure 3.3 Leg Levelers

**Scissor Mechanisms:** Extend or retract to take the riser recliner through the various stages of recline (Fig. 3.4).

**WARNING! Pinch/Crush Points Hazard! Be aware that the lift mechanism and scissor mechanisms are a pinch point on the riser recliner. Keep the following items and similar objects clear of these points when operating the riser recliner:**



- appendages
- small children
- pets
- wires
- oxygen tubes
- loose items, including but not limited to clothing and blankets
- electrical power leads

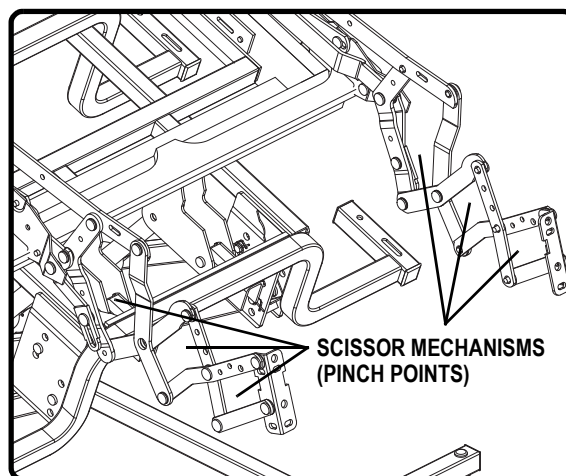


Figure 3.4 Scissor Mechanism

### ELECTRICAL COMPONENTS

Your Pride Riser Recliner is equipped with a low voltage DC motor system that reduces the standard household alternating current of 90V AC - 264V AC to direct current (24/39V DC). The electrical components include the external transformer, batteries (not included) and hand control. Keep these areas free from moisture at all times.



**WARNING! Keep all electrical components free from moisture at all times to prevent shock and/or electrical hazard.**

**External Transformer:** Connects to a standard electrical outlet to provide power to the riser recliner. The transformer may be equipped with an LED indicator, which shows green when power to the transformer is on.

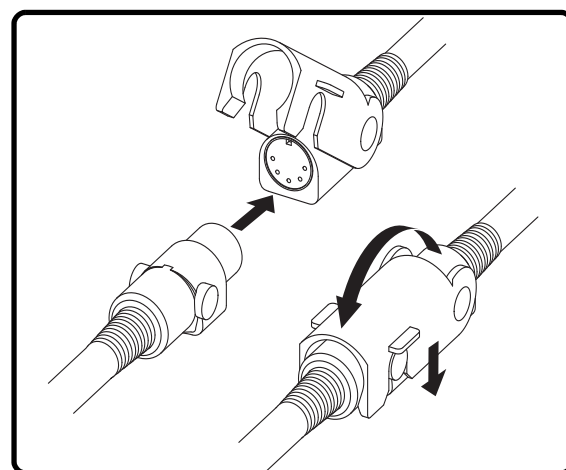


Figure 3.5 Quick-Release Connector

The external transformer may also come equipped with mounting brackets that allow the transformer to be mounted to the wall directly under the standard electrical outlet. The screws must be mounted to the wall stud for security. Refer to "Appendix B" for a mounting diagram.

**NOTE: Pride is not responsible for damage due to improper installation.**

**Batteries:** Provide the power needed to return the riser recliner to an upright or semi-upright position in the event of a power failure. For those models equipped with a battery backup system, the batteries (not included) must be installed into the external transformer. See IV. "Assembly/Disassembly."

**NOTE: The batteries will provide power for only a short period of time after power is removed from the system, so it is important to act quickly in the event of a power failure. Engage and hold the up/down switch in the UP position as soon as possible. Maintain a steady pressure on the switch to avoid excessive draw from the battery and achieve the most amount of lift. Keep in mind that the amount of lift the batteries will be able to provide is affected by user weight and battery condition.**

**Hand Control:** Contains the controls needed to operate the various functions of the riser recliner. Refer to V. "Operation" for more information. The hand control may be equipped with a quick-release connector (Fig. 3.5), which enables the user to detach the hand control from the riser recliner, disabling all functions of the hand control.



Your riser recliner may require some assembly before initial use. It may also require disassembly to make servicing the riser recliner more convenient. If your riser recliner is a Knock-Down (KD) model, follow the instructions in “Riser Recliner Set-up.” If your riser recliner is not a KD model, proceed to “Riser Recliner Placement.”

## RISER RECLINER SET-UP

KD models will arrive in the knock-down position (**Fig. 4.1**).

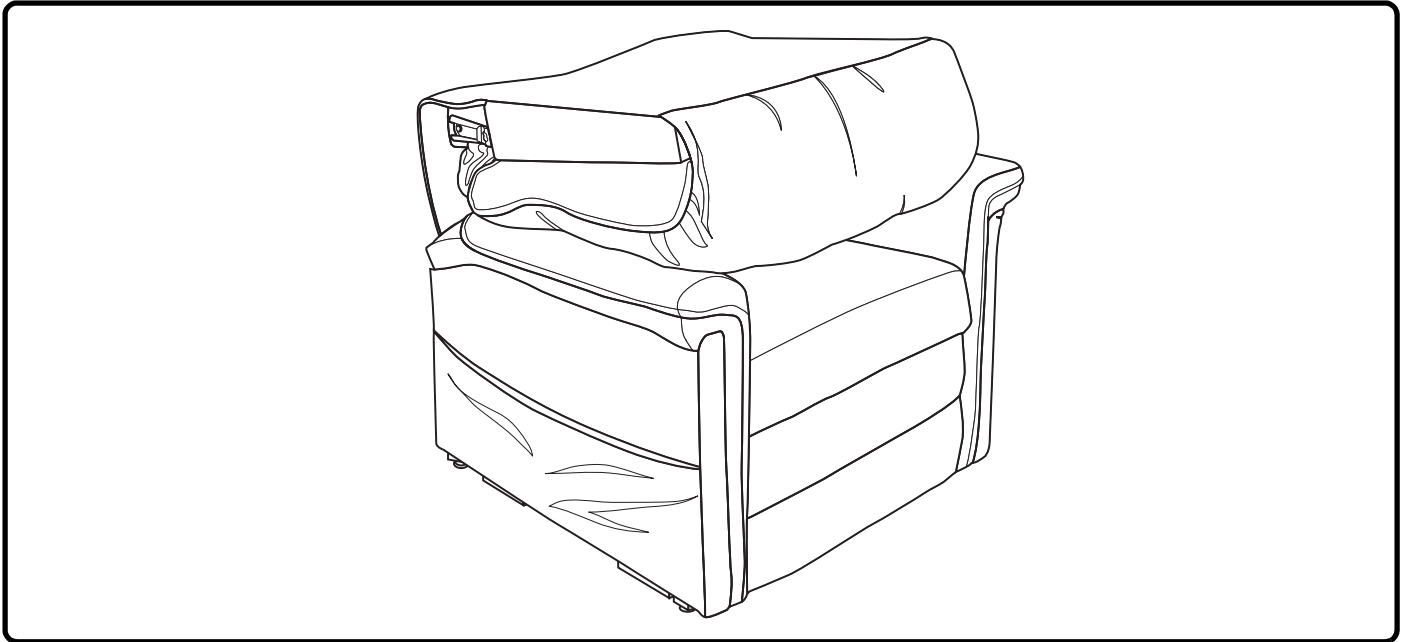
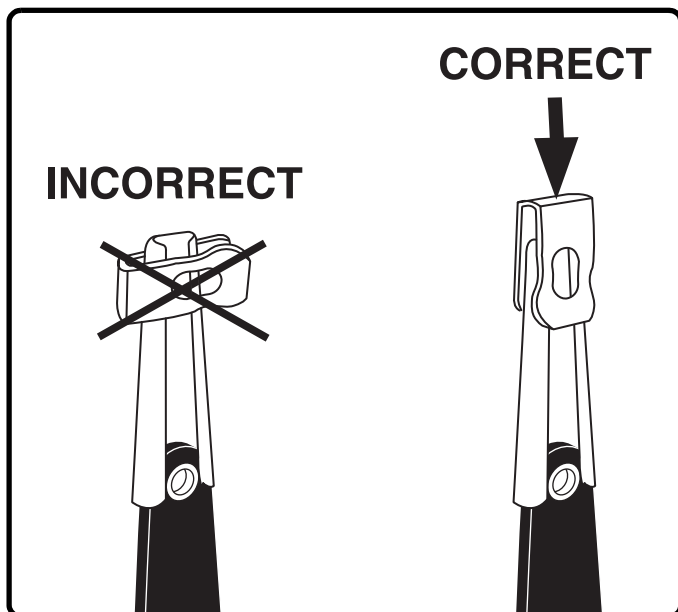
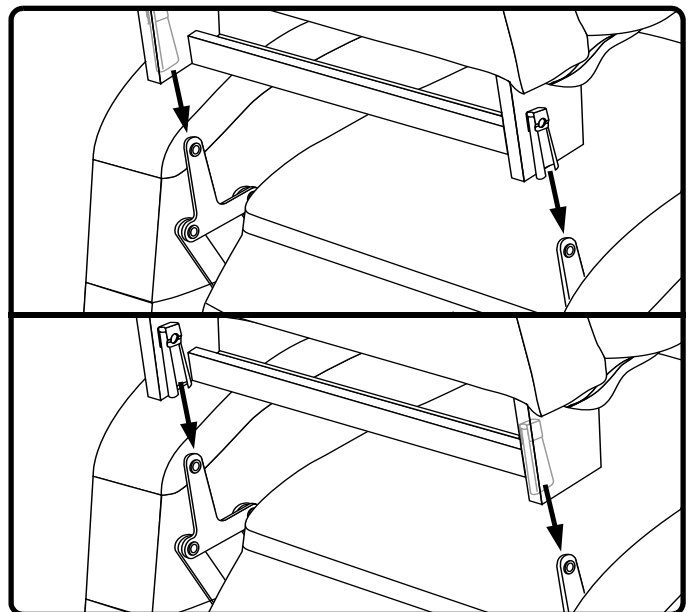


Figure 4.1 Knock-Down (KD) Position

Follow these steps to assemble the riser recliner:

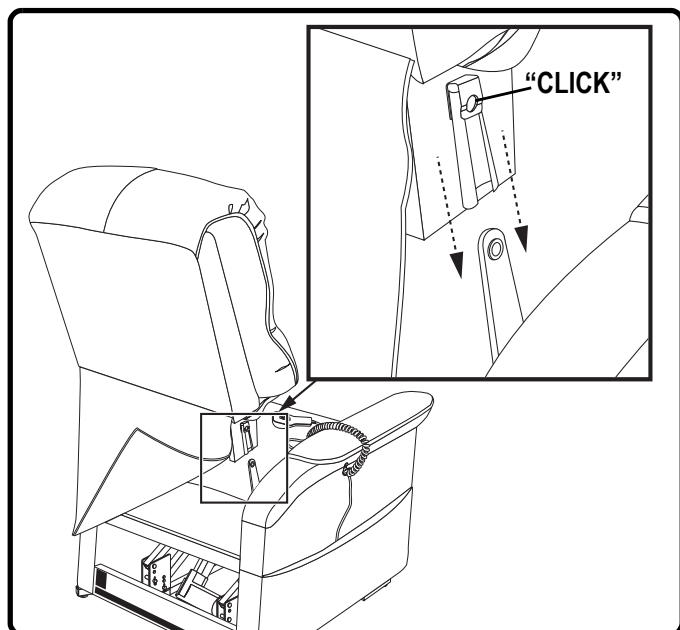


4.1.1 Remove the packaging from the back portion of the riser recliner and check that the locking clip is in the vertical position. Reposition if necessary.



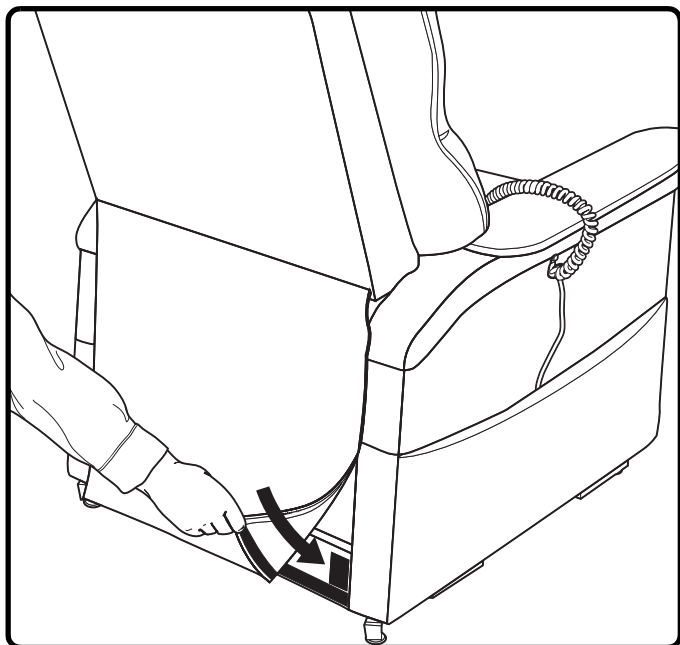
4.1.2 Slide the left and right KD sleeves of the chair-back onto the KD connections on the arms and seat of the riser recliner.

**NOTE:** Depending on riser recliner width, you may need to slide on one side of the chair-back at a time. If this is the case, level the chair-back before pressing down to lock into position.

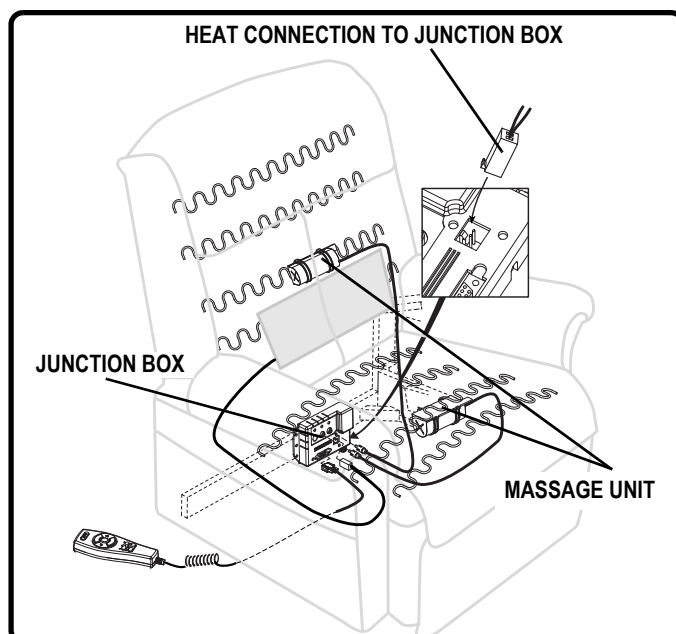


4.1.3 Push firmly on the top of the chair-back to lock into position. Listen for a click on each side to ensure the chair-back is locked in properly.

**NOTE:** Pull up on the chair-back to ensure that it is locked in place. If the back can be pulled off, then repeat steps 4.1.1 through 4.1.3.



4.1.5 Attach the chair-back to the hook and loop flaps on the bottom of the chair base.



4.1.4 Connect the heat and massage harnesses to the junction box. The junction box is mounted to the back of the riser recliner.

## RISER RECLINER PLACEMENT

Your riser recliner should be placed near a standard electrical outlet on dry, level ground where there is ample room to allow for proper operation. Pride recommends that you have the assistance of an attendant when positioning the riser recliner to avoid the possibility of injury when lifting.

### Follow these steps to position the riser recliner in a safe manner:

1. Place the back of the riser recliner 76 cm (30 in.) from the nearest obstruction while the riser recliner is in the seated position. This measurement may vary depending on model.
2. Adjust the leg levelers to stabilise the riser recliner (**Fig. 3.3**).
3. Install the batteries into the external transformer if applicable. Refer to "Battery Installation" for more information.
4. Position the external transformer on the floor in an open, well-ventilated area where it will not be an obstruction, or if equipped, utilise the optional wall mount.
5. Position the low voltage connection cable where it will not be pinched between the frame and the lift mechanism.
6. Connect the low voltage connection cable to the external transformer if it is not already connected.
7. Plug the power lead directly into the electrical outlet. **Do not use an extension lead!**

**NOTE: If you discover a problem at any point during the set-up and positioning of your riser recliner, stop and contact your authorised Pride Dealer immediately. To avoid personal injury and/or product damage, do not plug the unit into the electrical outlet until the problem is corrected and do not attempt to fix electrical problems by yourself.**

## BATTERY INSTALLATION

Your riser recliner may be equipped with a battery backup system that will activate during a power failure. The backup system is powered by two 9V batteries (not included) that need to be installed into the external transformer.

### Follow these steps to install the batteries:

1. Unplug the external transformer power lead from the electrical outlet.
2. Open the marked battery door on the external transformer.
3. Install two 9V batteries into the external transformer (**Fig. 4.2**).
4. Replace the battery door.

**NOTE: Always make sure the external transformer is equipped with two fresh 9V batteries, since the battery backup system does not recharge itself. Fresh batteries are defined as 9V alkaline batteries that are replaced every time the battery backup system is activated during a power failure, or once a year if the battery backup system has not been activated.**

**NOTE: If you unplug your riser recliner for an extended period of time (more than one hour), remove the batteries from the external transformer. The riser recliner will draw power from the batteries even when it is not in use.**

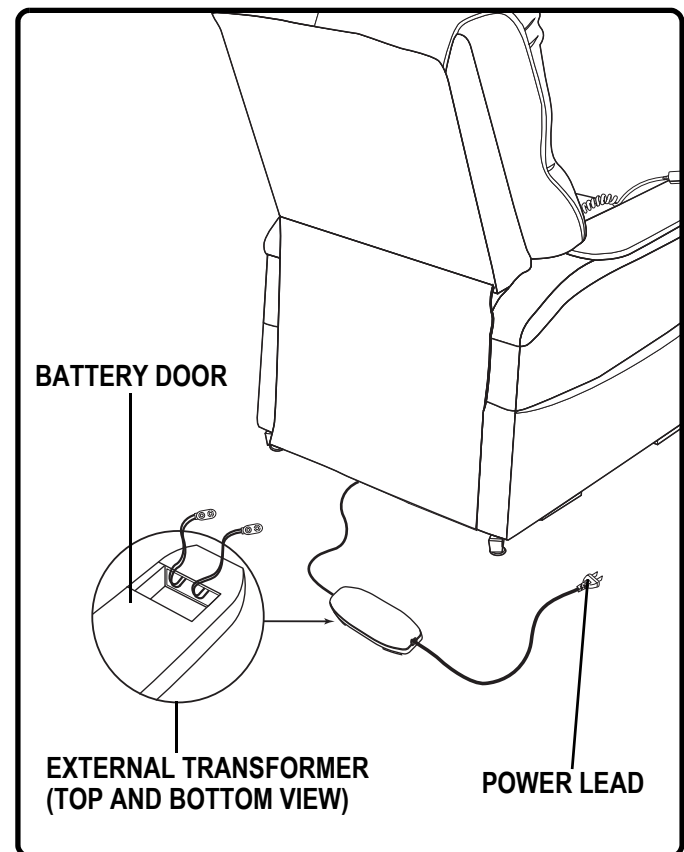
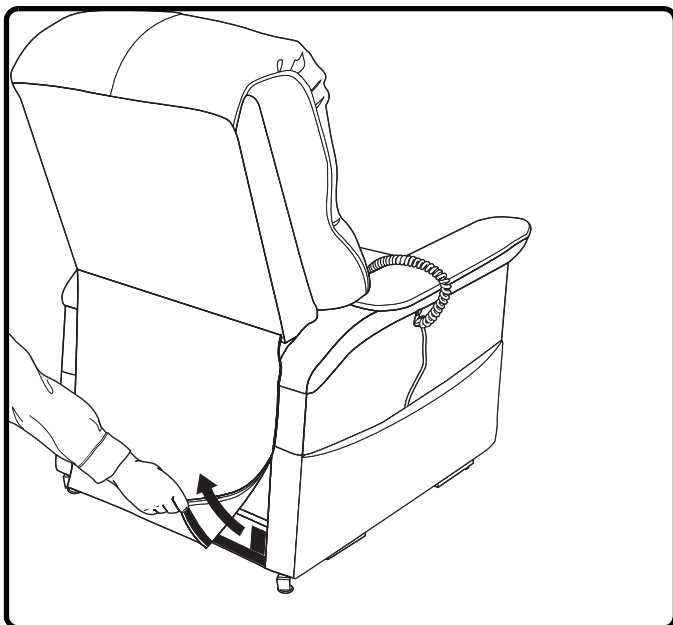


Figure 4.2 Riser Recliner Battery Backup Location

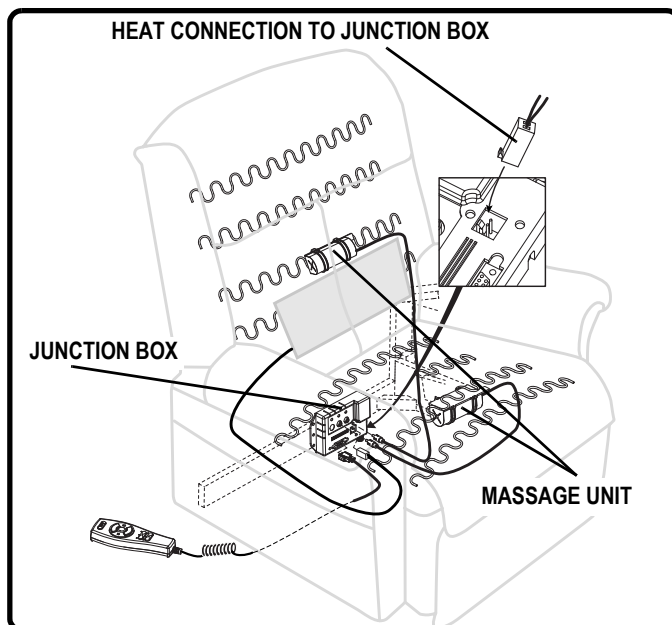
**RISER RECLINER DISASSEMBLY**

The back portion of KD Riser Recliners can be removed to make service and transport of the riser recliner more convenient.

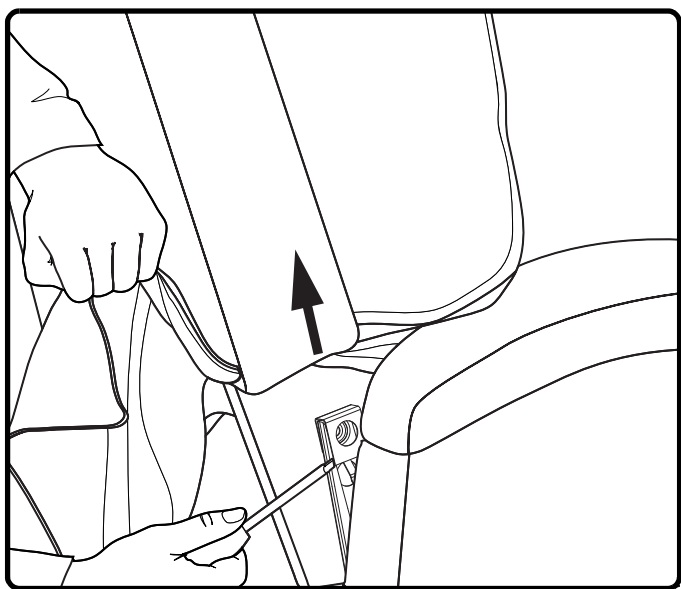
Follow these steps to disassemble the riser recliner:



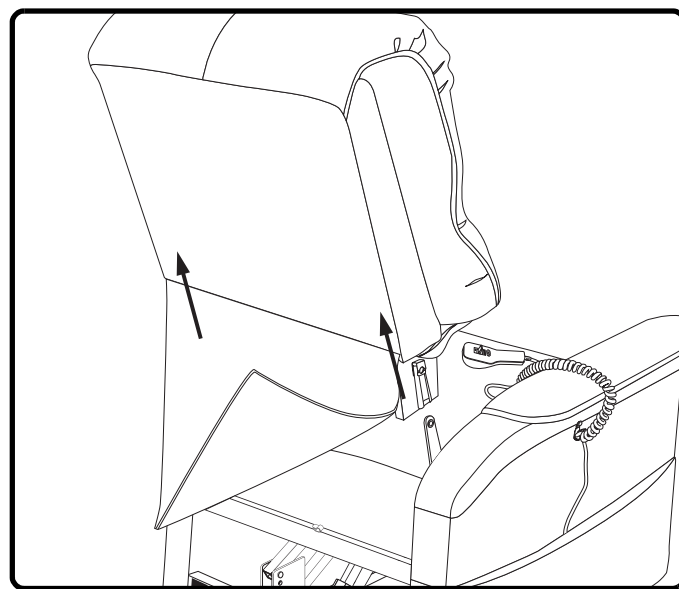
4.3.1 Remove the bottom of the back fabric from the hook and loop flaps on the chair base.



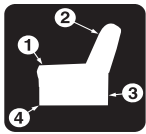
4.3.2 For units equipped with the heat and massage option, disconnect the heat and massage harnesses from the junction box.



4.3.3 Using a large flat-head screwdriver, lift the left and right locking clips on the chair-back one side at a time to raise the back from the connections on the chair base. As you lift each locking clip, pull up on the chair-back to lift that side over the lock.



4.3.4 Lift the chair-back up and away from the chair base.



## **OPERATION PRECAUTIONS**

There are certain precautions that should be taken during the operation of your riser recliner. Read and follow these precautions carefully in order to ensure safe riser recliner operation and to prevent injury and/or product damage.

- Plug the power lead directly into the electrical outlet. **Do not use an extension lead!**
- Do not place anything (e.g., a drinking glass) on top of or near the external transformer.
- If the external transformer box or hand control requires cleaning, unplug the power lead from the electrical outlet and use a clean, dry cloth or lightly dampened cloth. Allow ample drying time before plugging the power lead back into the electrical outlet.
- Periodically check the hand control and all power leads for visible damage.
- Keep the hand control away from all heated surfaces.
- Ensure the hand control is out of the way before sitting in the riser recliner.
- Keep children and pets away from all moving parts while operating the riser recliner.
- Do not allow children to play on or operate the riser recliner. Only the intended user should operate the riser recliner.
- Keep the hand control locked or utilise the quick-disconnect feature when the riser recliner is not in use to prevent unintended operation of the riser recliner.
- Avoid pinch points, such as the lift and scissor mechanisms. Keep hands and feet clear of these areas.
- Always leave the riser recliner in an upright and closed position when not in use.
- Do not sit or stand on the footrest.
- Do not “drop” into the riser recliner when sitting if it is in a partially raised position.



**PROHIBITED! Do not place objects under the riser recliner. Make sure area is clear of obstructions, including pets and small children during operation.**

**WARNING! Prevent the risk of electrical shock, fire, falls and/or being pinched. Follow all instructions and precautions provided.**



**WARNING! Prevent potential equipment damage! Do not place the external transformer under the riser recliner.**

**WARNING! Do not cover the external transformer. Keep the transformer in an open, well-ventilated area free from foreign material/debris to ensure proper operation.**

## **HAND CONTROL OPERATION**

Depending on riser recliner model, the hand control may be equipped with switches that control the movement of the chair-back, chair base and footrest (**Fig. 5.1 and 5.2**).

**WARNING! Do not lean on or apply downward force to the chair-back when the riser recliner is in the fully reclined position. Doing so could cause the riser recliner to tip, resulting in personal injury and/or product damage.**



**WARNING! Do not use the footrest as a seat or for purposes outside its intended use. Doing so could cause instability in the riser recliner and place undue stress on riser recliner components, resulting in personal injury and/or product damage.**

**WARNING! Be sure to lock or disconnect the hand control when the riser recliner is not in use.**

### Standard Hand Control Operation

**Follow these steps to sit in your riser recliner (Fig. 5.1):**

1. Engage and hold the up/down switch in the UP position to raise your riser recliner to the standing position.
2. Back into the riser recliner and sit in the centre of the seat, using the armrests for support if needed.
3. Engage and hold the up/down switch in the DOWN position to lower the riser recliner to a comfortable seated position.

**Follow these steps to recline your riser recliner from the seated position (Fig. 5.1):**

1. Engage and hold the up/down switch in the DOWN position until comfortably reclined.
2. Engage and hold the up/down switch in the UP position to return to an upright, seated position. Release the switch when the riser recliner reaches a comfortable seated position.

**Follow these steps to stand up from your riser recliner (Fig. 5.1):**

1. Engage and hold the up/down switch in the UP position to raise your riser recliner.
2. Release the switch when the riser recliner reaches a height where you can stand up comfortably.

### Heat and Massage Hand Control Operation

**Follow these steps to sit in your riser recliner (Fig. 5.2):**

1. Press and hold the UP button to raise your riser recliner to the standing position.
2. Back into the riser recliner and sit in the centre of the seat, using the armrests for support if needed.
3. Press and hold the DOWN button to lower the riser recliner to a comfortable seated position.

**Follow these steps to recline your riser recliner from the seated position (Fig. 5.2):**

1. Press and hold the DOWN button until comfortably reclined.
2. Press and hold the UP button to return to an upright, seated position. Release the button when the riser recliner reaches a comfortable seated position.

**Follow these steps to stand up from your riser recliner (Fig. 5.2):**

1. Press and hold the UP button to raise your riser recliner.
2. Release the button when the riser recliner reaches a height where you can stand up comfortably.

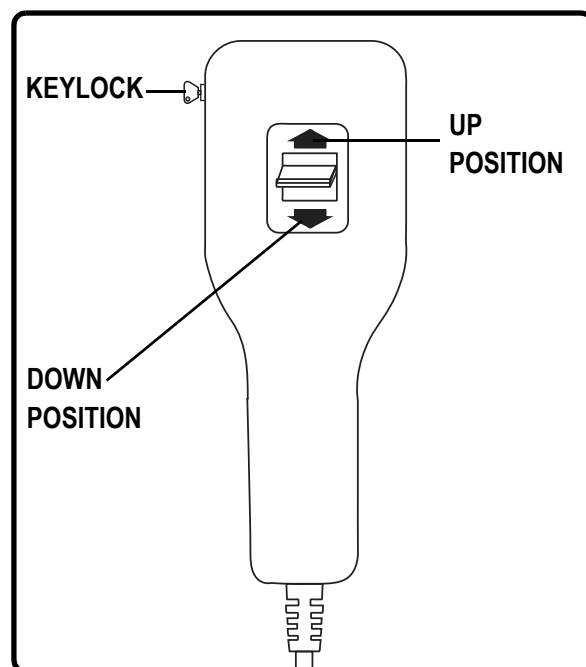


Figure 5.1 Standard Hand Control

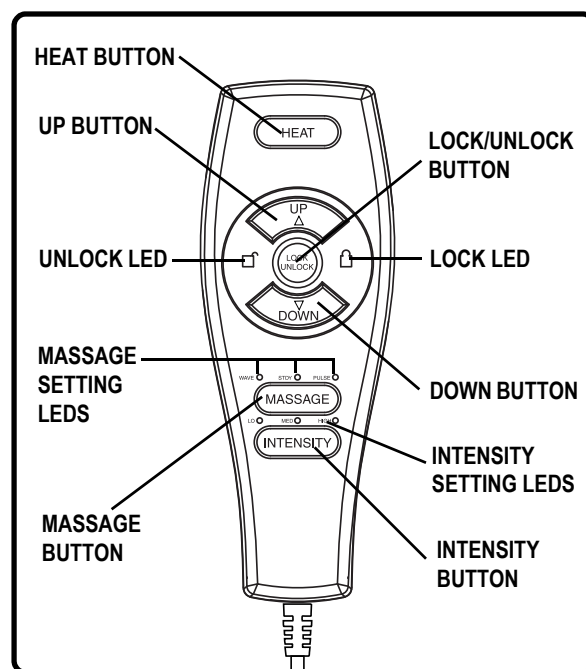


Figure 5.2 Heat and Massage Hand Control

**Follow these steps to activate/deactivate the lock feature (Fig. 5.2):**

1. Press and hold the LOCK button for approximately 3 seconds to lock the hand control. The red LED to the right of the button will light up to indicate the hand control has been locked.
2. Press and hold the LOCK button for approximately 6 seconds to unlock the hand control. The green LED to the left of the button will light up to indicate the hand control has been unlocked.

**Follow these steps to operate the heat function (Fig. 5.2):**

1. Press the HEAT button once to activate the heat function. The heat function will shut off automatically after 20 minutes of continuous use.
2. Press the HEAT button again to turn off the heat function.

**Follow these steps to operate the massage option (Fig. 5.2):**

1. Press the MASSAGE button once to activate the massage function. This will automatically set the massage to the wave setting.
2. Press the MASSAGE button again to go to the next of three available massage settings: wave, steady or pulse. Each press of the button will take you to the next setting. Each setting is indicated by a coloured LED.
3. Press and hold the MASSAGE button for approximately 2 seconds to shut off the massage function, otherwise this function will shut off automatically after 20 minutes of continuous use.

**Follow these steps to adjust the intensity of the massage function (Fig. 5.2):**

1. Press the INTENSITY button once to set the massage option to low.
2. Press the INTENSITY button again to set the massage option to the next of three available settings: low, medium or high. Each press of the button will take you to the next setting. Each setting is indicated by a coloured LED.

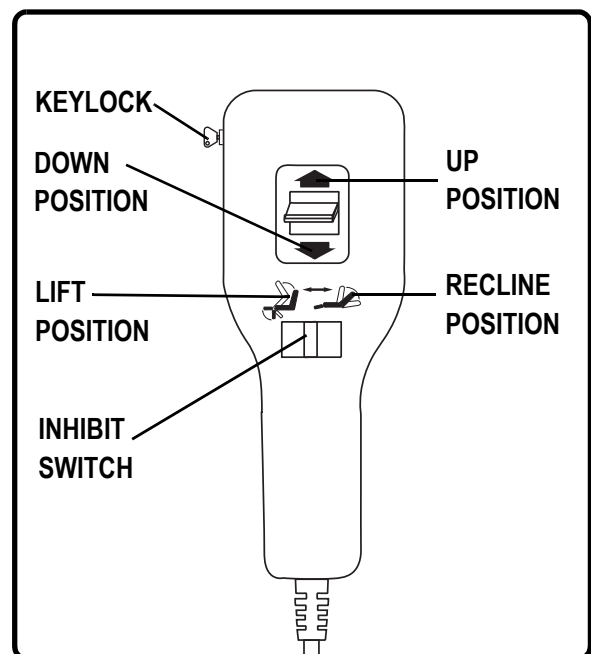
**NOTE: All heat units are designed with an auto-shutoff mechanism that turns off the heat after 20 minutes of use. Pride recommends that the heat and massage units not be used for more than 20 minutes at a time. However, you should consult your physician about how often you should use the heat and massage options on your riser recliner.**

**Hand Control Operation (660KD and 670KD)****Follow these steps to sit in your riser recliner (Fig. 5.3):**

1. Slide the inhibit switch to the left.
2. Engage and hold the up/down switch in the UP position to raise your riser recliner from the seated position to the standing position.
3. Back into the riser recliner and sit in the centre of the seat, using the armrests for support if needed.
4. Engage and hold the up/down switch in the DOWN position to lower the riser recliner to a comfortable seated position.

**Follow these steps to recline your riser recliner from the seated position (Fig. 5.3):**

1. Slide the inhibit switch to the right.
2. Engage and hold the up/down switch in the DOWN position until comfortably reclined.
3. Engage and hold the up/down switch in the UP position to return to an upright, seated position. Release the switch when the riser recliner reaches a comfortable seated position.



**Figure 5.3 Hand Control (660KD and 670KD)**

**Follow these steps to raise or lower the footrest while in the seated or reclined position (Fig. 5.3):**

1. Slide the inhibit switch to the left.
2. Engage and hold the up/down switch in the DOWN position until the footrest is fully elevated.
3. Engage and hold the up/down switch in the UP position to lower the footrest.

**Follow these steps to stand up from your riser recliner from the seated position (Fig. 5.3):**

1. Slide the inhibit switch to the left.
2. Engage and hold the up/down switch in the UP position to raise your riser recliner.
3. Release the switch when the riser recliner reaches a height where you can stand up comfortably.

## Keylock

Your hand control is equipped with a keylock feature (**Fig. 5.1**). The keylock feature is intended to disable all functions of the hand control to prevent unintended movement when the riser recliner is occupied, but stationary, as well as when the riser recliner is left unattended. The key should only be inserted into the hand control when the position of the riser recliner needs to be adjusted by the user.

**Follow these steps to operate the keylock:**

1. Remove the key from the side of the hand control to disable all functions of the hand control.
2. Reinsert the key to restore hand control function.



**WARNING! Prevent unintended movement and/or injury! Remove the key to lock the hand control once the riser recliner is positioned to the desired setting by the user and any time the riser recliner is left unattended.**

***NOTE: As an added safety measure, Pride recommends that you utilise the quick disconnect to remove the hand control from the riser recliner and store the hand control out of the reach of children when not in use.***



Your Pride Riser Recliner is a state-of-the-art product designed to enhance your mobility. Your riser recliner should bring you years of trouble-free service, however, it may require occasional troubleshooting. The following troubleshooting tips and FAQs should summarise what you need to know about your riser recliner. If at any time you do not feel comfortable performing the troubleshooting steps listed in this manual, contact your authorised Pride Dealer for service. Please have the model number, serial number and nature of the problem when calling.

## FREQUENTLY ASKED QUESTIONS

### What if my riser recliner does not operate at all?

- Ensure the external transformer is plugged into a properly wired electrical outlet.
- Check the circuit breaker box connected to the electrical outlet to ensure the outlet is receiving power.
- Ensure the low voltage connection cable is plugged into the external transformer.
- Ensure that all cables are connected properly.

### What if my riser recliner operates in one direction only?

- Check the up and down buttons or toggle switch on the hand control to make sure they do not stick. If the buttons or switch are sticking in either position, the hand control may need to be replaced.
- Contact your authorised Pride Dealer for further assistance.

### What if my riser recliner stops during a lifting cycle?

- Your riser recliner is equipped with an internal thermal shutoff switch located inside the external transformer that prevents the motor control box from overheating. If the thermal shutoff activates, allow the riser recliner to remain in a stationary position for 10 minutes to allow the motor to cool, then resume normal operation. If you notice the motors overheating frequently, contact your authorised Pride Dealer.
- There may have been a power failure and/or there are no batteries in the external transformer or the batteries have no charge. Always make sure there are fresh 9V batteries in the external transformer if equipped with battery backup.
- Check the circuit breaker box connected to the electrical outlet.

### What if the heat and massage options on my riser recliner do not function?

- Ensure the junction box is connected properly to the external transformer and that there is power to the transformer. A green LED will light on the transformer to indicate power.
- Ensure the heat and massage units are connected properly to the junction box and that the junction box is connected properly to the actuator, both at the rear of the riser recliner.
- Ensure the hand control is connected properly to the junction box. If connected properly, the LEDs on the hand control will be lit.
- If any of the LEDs do not light, contact your authorised Pride Dealer for further assistance.

### What if my riser recliner is rocking from corner to corner after I position the riser recliner?

The floor may be uneven or the carpet may be affecting riser recliner position. Adjust the leg levelers in the area where the riser recliner is rocking. See III. "Your Riser Recliner" for instructions on leveling your riser recliner.

### Where can I place the external transformer box?

- On the floor away from heat sources in an open, well-ventilated area where it will not be an obstruction.
- On the wall away from heat sources utilising the optional external transformer wall mount. Refer to "Appendix B."

**Where do I find the serial number on my riser recliner?**

You can find the serial number in two locations—one is near the rear of the motor on the steel lift mechanism, and the second is attached to the frame below the scissor mechanisms. The model number for your riser recliner is printed below the serial number bar code.

**Who do I call for service?**

Contact your authorised Pride Dealer for service.



Your Pride Riser Recliner will require routine maintenance checks. You can perform some of these checks, but others may require assistance from an authorised Pride Dealer. By following the maintenance checks in this section as scheduled, you can help ensure your riser recliner gives you years of trouble-free operation. If you have any questions regarding your riser recliner's care, contact your authorised Pride Dealer.

## FABRIC CARE

- Inspect the fabric on a regular basis for any pulls, tears or gaps.
- Choose the right methods to clean your riser recliner. Before cleaning your riser recliner, consult your authorised Pride Dealer for cleaning codes.
- Your riser recliner fabric is made of 100% polyester and falls under cleaning code W. Frequent vacuuming and light brushing to remove dust and grime is the recommended cleaning method for your riser recliner. If spot cleaning is required, you should use the foam from water-based cleaning agents such as mild detergent or non-solvent upholstery shampoo. Apply the foam with a soft brush in a circular motion and vacuum when dry. Pretest a small area of the fabric with the cleaning agent before using this method. If your riser recliner fabric is in an overall soiled condition, use a professional furniture cleaning service.

**WARNING! Fabric should not be allowed to come in direct contact with any type of heat source (e.g., a space heater or cigarette). Personal injury or fire damage may occur.**



**WARNING! Pride strongly recommends that you do not smoke cigarettes while seated in or using your riser recliner, although the riser recliner has passed the necessary testing requirements for cigarette smoking. You must adhere to the following safety guidelines if you decide to smoke cigarettes while seated in or using your riser recliner.**

- Do not leave lit cigarettes unattended.
- Keep ashtrays a safe distance from the riser recliner.
- Always make sure cigarettes are completely extinguished before disposal.

**NOTE: Do not use solvent-type cleaners to spot clean. Do not saturate the fabric. Prevent damage to the fabric; do not expose the riser recliner to direct sunlight.**

## ELECTRONICS CARE

- Inspect all wiring harnesses to make sure they are not damaged or frayed.
- If damage is present, unplug the riser recliner and contact your authorised Pride Dealer for service.
- Keep all electronics free from moisture and temperature extremes. **Pride Riser Recliners are intended for indoor use only!**



**WARNING! Even though the riser recliner has passed the necessary testing requirements for ingress of liquids, you should keep electrical connections away from sources of dampness, including direct exposure to water or bodily fluids and incontinence. Check electrical components frequently for signs of corrosion and replace as necessary.**

## DISPOSAL AND RECYCLING

Your riser recliner must be disposed of according to applicable local and national statutory regulations. Contact your local waste disposal agency or authorised Pride Dealer for information on proper disposal of riser recliner packaging, metal frame components, fabric, electronic components and batteries.



**WARNING! Plastic bags are a suffocation hazard. Dispose of plastic bags properly and do not allow children to play with them.**

**TWO-YEAR LIMITED WARRANTY**

For two (2) years from the date of purchase, Pride will repair or replace at our option to the original purchaser any of the following parts found upon examination by an authorised representative of Pride to be defective in material and/or workmanship:

- Steel Frame
- Motor
- Hand Control
- Scissor Mechanisms
- Steel Lift Mechanism

***NOTE: Pride reserves the right to replace only the part of the steel lift mechanism that may be defective.***

**NOT COVERED UNDER WARRANTY**

The following parts are classed as wear items, which may under normal wear and tear require replacing. These items are **not** therefore covered under warranty: all fabric. Warranty will also be refused if damage is deemed to have been caused through misuse or accident for which Pride Mobility Products Ltd. cannot be deemed responsible.

***NOTE: Pride Mobility Products Ltd. provides parts only under warranty. Your Pride Dealer is responsible for labour and service. Please contact your Pride Dealer for information about these services and for any applicable charges.***

| RISER RECLINER WEIGHT CAPACITY |                            |
|--------------------------------|----------------------------|
| Model Number                   | Rated Weight Capacity      |
| LC101, C10KD, C15KD            | 147 kg/23 stone (325 lbs.) |
| All others                     | 170 kg/27 stone (375 lbs.) |

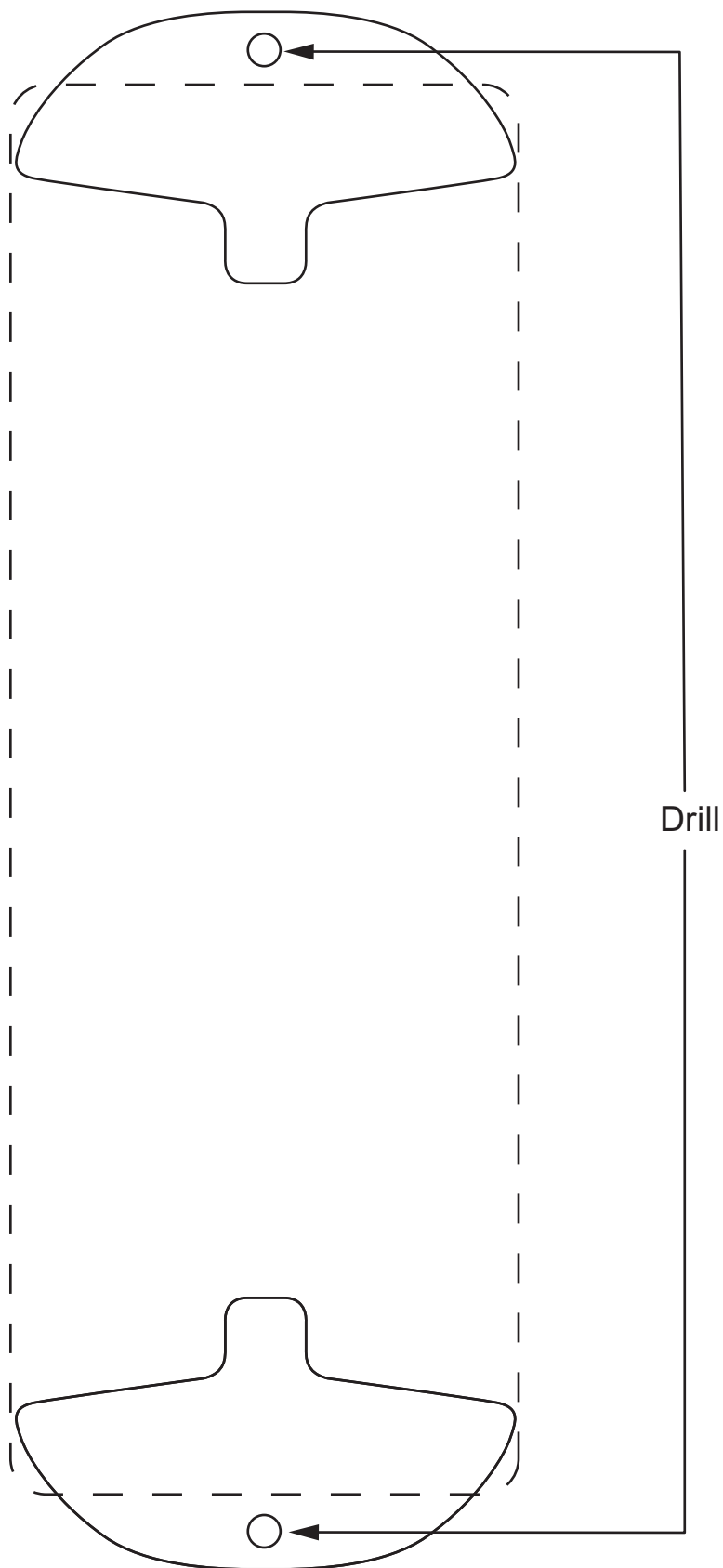
| RISER RECLINER MODEL NUMBERS                                                             |
|------------------------------------------------------------------------------------------|
| C10KD, C15KD, C20KD, C30KD, D2KD, D30KD, 200KD, 300KD, 560KD, 570KD, 660KD, 670KD, LC101 |



**MANDATORY! Stay within the specified weight capacity of your riser recliner. Exceeding the weight capacity voids your Pride Riser Recliner warranty.**

**EXTERNAL TRANSFORMER OPTIONAL WALL MOUNT DIAGRAM**

Cut out this diagram (1:1 scale) and use to mark area of placement for the external transformer.



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# **Pride<sup>®</sup>**

## **Mobility Products**

**Pride Mobility Products Ltd.**  
**32 Wedgwood Road**  
**Bicester, Oxon OX26 4UL**  
**UK**

**[www.pridemobility.com](http://www.pridemobility.com)**